

About the QHIOs

- Cozeva – Applied Research Works, Inc.
- Health Gorilla
- Long Health
- Los Angeles Network for Enhanced Services (LANES)
- Manifest MedEx
- Orange County Partners in Health – Health Information Exchange (OCPH-HIE)
- SacValley MedShare
- San Diego Health Connect
- Serving Communities Health Information Organization (SCHIO)

To assist DxF Participants in choosing a Qualified Health Information Organization (QHIO), CDII is providing this resource in collaboration with the QHIOs, which outlines the following information for each QHIO:

- Organization's website
- Which regions they provide information exchange services
- Point of contact
- Types of organizations served
- Types of data exchange included in their services

Should Participants have additional questions not addressed in this resource, please reach out to the QHIO or email CDII at dx@chhs.ca.gov.

For a quick overview of the QHIOs, see the [QHIOs at a Glance document](#).



Mission, Vision, and Values Statement

At the heart of our mission is a commitment to revolutionize health outcomes by transforming timely, accurate, and comprehensive data into actionable insights, driving impactful provider engagement. Our vision is to lead the charge in advancing value-based care, dismantling barriers to its seamless adoption, and fostering a culture of trust, transparency, and health equity. With a steadfast dedication to patient-centered care, innovation, and collaboration, we are poised to enhance patient care and build a healthier future for all.

Point of Contact

Reece Hirano
Strategic Account Executive
rhirano@cozeva.com
(808) 457-5625

How many counties does this QHIO provide health information exchange services in?

More than five counties.

Description of counties served

Provides services in all counties throughout the state of California

Website

corp.cozeva.com

Length of typical onboarding process

Less than 90 days

Types of organizations this QHIO currently serves or will serve

- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- General Acute Care Hospitals
- Health Plans
- IPAs
- Medical Groups
- MSOs
- Skilled Nursing Facilities
- State Government

ORGANIZATIONS NOT SERVED

- Acute Psychiatric Hospitals

Types of data exchange included in the services offered by this QHIO

- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services

OTHER TYPES OF DATA

Data on quality care gaps, risk adjustment gaps, and healthcare efficiency metrics.

TYPES OF DATA NOT OFFERED

- Behavioral Health
- Substance Use Disorder

Cozeva Opt-Out Policy

You have the right to opt out of sharing your health information by contacting your health plan and healthcare provider directly.



Mission, Vision, and Values Statement

Health Gorilla's mission is to improve outcomes with organized, actionable health data.

Point of Contact

www.healthgorilla.com/home/company/qhio

Ryan Kelly

Director of Marketing
rkelly@healthgorilla.com
(844) 446-7455 Ext. 1

How many counties does this QHIO provide health information exchange services in?

More than five counties.

Description of counties served

Provides services in all counties throughout the state of California.

Types of organizations this QHIO currently serves or will serve

- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- Digital Health including telehealth, labs, home health, and value based care service providers)
- EHRs
- General Acute Care Hospitals
- Health Plans
- Skilled Nursing Facilities
- State Government

ORGANIZATIONS NOT SERVED

- Acute Psychiatric Hospitals

Website

healthgorilla.com

Length of typical onboarding process

Less than 90 days

Types of data exchange included in the services offered by this QHIO

- Behavioral Health
- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting

OTHER TYPES OF DATA

Orders and Results.

TYPES OF DATA NOT OFFERED

- Social Services
- Substance Use Disorder

Health Gorilla Opt-Out Policy

Health Gorilla uses an opt-out consent policy. To Opt Out, please contact Health Gorilla directly by e-mailing us at support@healthgorilla.com



Mission, Vision, and Values Statement

Long Health is dedicated to minimizing gaps in care continuity, efficiently coordinating care, and enhancing the patient experience. Our goal is to leverage technology and data transformation to support patient-centered, value-based, and population-based care delivery models.

Closing Gaps, Uniting Data

Long Health empowers healthcare providers with seamless, secure, real-time data exchange solutions through a single, simple connection, eliminating the complexity associated with fax, secure email, or standard network APIs.

Point of Contact

Rohit Patil

CEO

rohitpatil@longhealth.io
(408) 348-1118

How many counties does this QHIO provide health information exchange services in?

More than five counties.

Description of counties served

Provides services to healthcare entities in all counties across California.

Types of organizations this QHIO currently serves or will serve

- ACOs
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- General Acute Care Hospitals
- Health Plans
- IPAs
- Medical Groups
- MSOs
- Primary Care Practices
- Skilled Nursing Facilities

ORGANIZATIONS NOT SERVED

- Acute Psychiatric Hospitals

Website

longhealth.io

Length of typical onboarding process

Less than 90 days

Types of data exchange included in the services offered by this QHIO

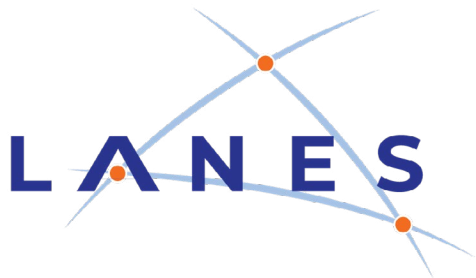
- Behavioral Health
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services

TYPES OF DATA NOT OFFERED

- Claims
- Substance Use Disorder

Long Health Opt-Out Policy

Patients can notify Long Health of their decision to opt-out of data sharing at any time. This can be done by contacting our support team via phone (408-673-8215) or email (contact@longhealth.io)



Mission, Vision, and Values Statement

LANES (Los Angeles Network for Enhanced Services) is an independent non-profit organization that has developed a community-based health information exchange in the Greater Los Angeles area and Southern California.

Our mission is to improve healthcare delivery by providing a platform that enables cost-effective and secure electronic exchange of patient medical records among public and private healthcare providers and payers. As a public benefit organization, our goal is to streamline care delivery and drive change, measured by impact on outcomes.

Point of Contact

Ahyoung Huff

Director of Business Development
ahyoung.huff@lanesla.org

How many counties does this QHIO provide health information exchange services in?

More than five counties.

Description of counties served

Provides services to Los Angeles and Southern California.

Types of organizations this QHIO currently serves or will serve

- ACOS
- Acute Psychiatric Hospitals
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- General Acute Care Hospitals
- Health Plans
- Home Health
- IPAS
- MSOS
- Public Health
- Skilled Nursing Facilities
- State Government
- Telehealth

Website

lanesla.org

Length of typical onboarding process

90 to 180 days

Types of data exchange included in the services offered by this QHIO

- Behavioral Health
- Claims
- Clinical
- Public Health Reporting
- Social Services
- Substance Use Disorder

OTHER TYPES OF DATA

Supports eligibility files, patient rosters, ECM eligibility files and closed-loop referral services.

TYPES OF DATA NOT OFFERED

- Emergency Medical Services

LANES Opt-Out Policy

LANES is an opt-out HIE/QHIO, meaning by default, patients' data is shared. Patient data is available for access by authenticated LANES participants unless the patient elects to opt-out of sharing.

Once patients are notified by your office that you are participating in LANES health information exchange, nothing is required by patients who wish to participate because they are by default opted-in.



Manifest MEDEX

Mission, Vision, and Values Statement

Manifest MedEx's mission is to provide every health care organization with the information it needs to improve care, enhance health, and lower costs.

As a mission-driven, nonprofit QHIO, we do not sell or monetize data. We believe health equity starts with digital equity and are committed to supporting all DxP Participants—regardless of their location, technical capabilities, or resources—by advancing health data infrastructure to achieve CalAIM, DxP, and public health goals.

Point of Contact

Tim Polsinelli

Senior Director of Health Informatics
tim.polsinelli@manifestmedex.org
(608) 215-4150

How many counties does this QHIO provide health information exchange services in?

More than five counties.

Description of counties served

Provides services to participants in all 58 counties.

Types of organizations this QHIO currently serves or will serve

- Acute Psychiatric Hospitals
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- General Acute Care Hospitals
- Health Plans
- HIEs
- HIOs
- Skilled Nursing Facilities
- State Government

Website

manifestmedex.org

Length of typical onboarding process

Less than 90 days

Types of data exchange included in the services offered by this QHIO

- Behavioral Health
- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services

OTHER TYPES OF DATA

Supports access to POLST forms and eligibility files that establish patient attribution including eCM.

TYPES OF DATA NOT OFFERED

- Substance Use Disorder

Manifest Medex Opt-Out Policy

MX will require anyone who wants to opt-out of having their information shared through MX to document their opt out directly with MX by either using the online form on the MX website (<https://www.manifestmedex.org/opt-out>) or by calling MX at 1 (800) 490-7617.



Mission, Vision, and Values Statement

To enable healthcare information sharing among various stakeholders including provider practices (public and private), hospitals, and health plans, and other health care organizations to ultimately improve patient care and reduce systemic costs across the spectrum of health care delivery in Orange County and beyond, and provide value to stakeholders.

Point of Contact

Andrew Niiro

Director of Health Information Technology
aniiro@coalitionoc.org
(714) 352-5990 Ext. 2370

How many counties does this QHIO provide health information exchange services in?

Five or fewer counties.

Description of counties served

Provides services to Orange County, some organizations in neighboring counties like Los Angeles.

Website

ocphhiestg.wpengine.com

Length of typical onboarding process

90 to 180 days

Types of organizations this QHIO currently serves or will serve

- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- General Acute Care Hospitals
- Skilled Nursing Facilities

ORGANIZATIONS NOT SERVED

- Acute Psychiatric Hospitals
- County Government
- Health Plans
- State Government

Types of data exchange included in the services offered by this QHIO

- Clinical

TYPES OF DATA NOT OFFERED

- Behavioral Health
- Claims
- Emergency Medical Services
- Public Health Reporting
- Social Services
- Substance Use Disorder

OCPH Opt-Out Policy

To Opt Out, please contact OCPH directly by e-mailing us at ocph-support@coalitionoc.org.

Your choice to opt-out of the Health Information Exchange will not affect your ability to access medical care. Opting out will not prevent your caregivers from sharing your health information with authorized entities when necessary for public health or research purposes that are permitted or required by federal and state law.



SACVALLEY MEDSHARE

Mission, Vision, and Values Statement

Empowering organizations through secure & efficient health & social service information exchange, we envision an inclusive data flow powering holistic person-centered care, health equity, & thriving communities.

Guided by collaboration & governed by a Board of senior leadership from local & regional safety-net organizations representing both geographic & institutional diversity, SVMS fosters the improvement of quality & outcomes across the care continuum by taking data from moveable to usable.

Point of Contact

James Forte

Director of Business Development & Marketing
james.forte@sacvalleymys.org

How many counties does this QHIO provide health information exchange services in?

More than five counties.

Description of counties served

Provides services in all counties within the State of California.

Types of organizations this QHIO currently serves or will serve

- Acute Psychiatric Hospitals
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- EMS
- General Acute Care Hospitals
- Health Plans
- Imaging Centers
- Public Health Lab
- Reliance Health Collaborative of Oregon
- State Government
- Skilled Nursing Facilities

Website

sacvalleymys.org

Length of typical onboarding process

90 to 180 days

Types of data exchange included in the services offered by this QHIO

- Behavioral Health
- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services

OTHER TYPES OF DATA

SVMS does not exchange protected 42 CFR part 2 SUD data.

TYPES OF DATA NOT OFFERED

- Substance Use Disorder

SacValley Medshare Opt-Out Policy

Individuals have the opportunity to opt-out of information exchange and revoke their opt-out at any time by submitting the appropriate forms to SacValley MedShare. To opt-out or revoke a previous opt-out, visit <https://sacvalleymys.org/for-patients>



SAN DIEGO HEALTH CONNECT

Mission, Vision, and Values Statement

Mission: To foster collaboration within the San Diego healthcare community by connecting patients, providers, and organizations with vital health information to enhance care coordination and improve outcomes.

Vision: We envision a healthcare community in San Diego that is interconnected, efficient, and patient-centric, promoting better outcomes and reduced healthcare costs.

Point of Contact

Laura Young

Executive Director

lyoung@sdhealthconnect.org
(858) 379-6693

How many counties does this QHIO provide health information exchange services in?

Five or fewer counties.

Description of counties served

Provides services to San Diego and Imperial counties and San Mateo County for Emergency Medical Services (EMS) Hub.

Website

sdhealthconnect.org

Length of typical onboarding process

Less than 90 days

Types of organizations this QHIO currently serves or will serve

- Acute Psychiatric Hospitals
- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- EMS/Fire Organizations on Pre-Hospital Data Exchange
- General Acute Care Hospitals
- Health Plans
- Skilled Nursing Facilities
- State Government

Types of data exchange included in the services offered by this QHIO

- Claims
- Clinical
- Emergency Medical Services
- Public Health Reporting
- Social Services
- Substance Use Disorder
- Behavioral Health

OTHER TYPES OF DATA

Advance Directives (POLST) data, ECM Support data

San Diego Health Connect Opt-Out Policy

Your health data is included in the San Diego HIE automatically by your providers unless you opt-out. You can contact us to find out how to opt-out of the HIE.

Mission, Vision, and Values Statement

Established in 1996, the Serving Communities Health Information Organization (SCHIO) is one of the oldest and most advanced multi-stakeholder health information exchanges in the country. SCHIO is a non-profit corporation led by health and community service leaders.

Mission – SCHIO will advance wellbeing for everyone in our community through disciplined comprehensive information curation and sharing

Vision – To be an exemplary trusted model for regional Health Data Utility (HDU)

Values – Integrity, Transparency, Responsive, Person-Centered, Innovative, Open-mindedness

Point of Contact

Dan Chavez

CEO

dchavez@schio.org
(831) 610-4411

Website

schio.org

Length of typical onboarding process

90 to 180 days

Description of counties served

Serves contiguous counties in the San Francisco and Monterey Bays region with connectivity to Northern CA

Types of organizations this QHIO currently serves or will serve

- Ambulatory Providers
- Clinical Labs
- Community Based Organizations
- County Government
- Dental providers
- EMS
- General Acute Care Hospitals
- Health Plans
- Hospice
- Imaging centers
- Mental health and substance use disorder providers
- State Government
- Schools
- Skilled Nursing Facilities

How many counties does this QHIO provide health information exchange services in?

More than six counties.

Types of data exchange included in the services offered by this QHIO

- Claims
- Clinical
- Direct Messaging
- Emergency Medical Services
- Mental Health
- Public Health Reporting
- Social Services
- Substance Use Disorder

OTHER TYPES OF DATA

Transcription, imaging narrative, free text, PDF, CSV, Forms, EDI, LOINC, SNOMED, RxNorm, CVX, SDOH, HCPCS, CPT

TYPES OF DATA NOT OFFERED

- Vision

SCHIO Opt-Out Policy

SCHIO has a community Opt-Out model in which SCHIO participating providers share Electronic Health Information with the SCHIO. The decision to participate in the SCHIO is voluntary. Patients have the right to explicitly opt out of the SCHIO by completing the form on the SCHIO website and submitting to their provider. Patients have the right to change their decision at any time and may opt-in by contacting their provider. For more information: <https://schio.org/hipaa-patient-privacy-resources/>