



**California Health & Human Services Agency
Center for Data Insights and Innovation
Data Exchange Framework Implementation Advisory Committee and Data Sharing
Agreement (DSA) Policies and Procedures (P&P) Subcommittee Meeting
Transcript (1:00 PM – 2:15 PM PT, September 17, 2024)**

The following text is a transcript of the September 17, 2024 joint meeting of the California Health and Human Services Agency and Center for Data Insights and Innovation Data Exchange Framework Implementation Advisory Committee (IAC) and Data Sharing Agreement (DSA) Policies and Procedures (P&P) Subcommittee. The transcript was produced using Zoom’s transcription feature. It should be reviewed concurrently with the recording – which may be found on the [CalHHS Data Exchange Framework webpage](#) to ensure accuracy.

[Alice K - Events] 13:00:44

My name is Alice, and I'll be in the background to support with Zoom.

[Alice K - Events] 13:00:48

If you experience technical difficulties, please type your question into the Q&A.

[Alice K - Events] 13:00:53

Live, closed captioning will be available.

[Alice K - Events] 13:00:56

Please click on the CC. Button to enable or disable.

[Alice K - Events] 13:01:01

There are a few ways. Attendees may participate today.

[Alice K - Events] 13:01:04

Participants may submit written comments and questions through the Zoom, Q. And A. Box. All comments will be recorded and reviewed by Cdi staff.

[Alice K - Events] 13:01:15

Participants may also submit comments and questions as well as requests to receive data. Exchange framework updates.

[Alice K - Events] 13:01:22

To Dx, F at CHSC, a, GOV.

[Alice K - Events] 13:01:28

Any questions that require timely should be sent.

[Alice K - Events] 13:01:31

To that email. [dx@chhs.ca, gov.](mailto:dx@chhs.ca.gov)

[Alice K - Events] 13:01:38

For spoken comments, members of the public.

[Alice K - Events] 13:01:42

And committee members must raise their hand for zoom facilitators to unmute them, to share comments.

[Alice K - Events] 13:01:49

The chair will notify participants of appropriate time to volunteer.

[Alice K - Events] 13:01:54

If you logged on via zoom interface.

[Alice K - Events] 13:01:56

Press, raise hand at the bottom of your screen, and have selected to share comment. You will receive a request to unmute.

[Alice K - Events] 13:02:04

Please ensure you. Accept before speaking.

[Alice K - Events] 13:02:06

If you logged on via phone, only press Star 9 on your phone to raise your hand.

[Alice K - Events] 13:02:12

Listen for your phone number to be called by the Moderator.

[Alice K - Events] 13:02:15

And I've selected to share your comment.

[Alice K - Events] 13:02:18

Please ensure you're unmuted on your phone.

[Alice K - Events] 13:02:20

By pressing Star 6.

[Alice K - Events] 13:02:23

Public comment will be taken during the meeting at designated times, and will be limited to the total amount of time allocated for public comment on particular issues.

[Alice K - Events] 13:02:33

The chair will call on individuals in the order in which their hands were raised.

[Alice K - Events] 13:02:38

Individuals will be given 2 min.

[Alice K - Events] 13:02:40

Please state your name and organizational affiliation when you begin.

[Alice K - Events] 13:02:45

Participants are also encouraged to use the QA. To ensure all feedback is captured. Or again, you may email comments to Dxf at CHSC, a, GOV.

[Alice K - Events] 13:02:58

And with that I'd like to introduce John O'hanion.

[Alice K - Events] 13:03:02

Chief dated Director at California, Health and Human Services.

[John Ohanian] 13:03:06

Thank you, Alice. Thank you. Team. Thank you all for today's special joint meeting of our implementation Advisory Committee and our data sharing agreement policies and procedures subcommittee.

[John Ohanian] 13:03:18

Hope you all had a good summer, and definitely yesterday, was the 1st feeling of fall I've had up here. But it's slightly going back to summer. So hopefully you're keeping cool in your neck of the woods and get ready for the fall.

[John Ohanian] 13:03:32

Today, we actually have a very as usual, full agenda but a number of exciting updates and a lot to cover. Just a quick highlight of today's meeting. We're gonna be providing you some brief implementation and advisory committee updates.

[John Ohanian] 13:03:49

In addition, we're gonna be reviewing our data exchange measurement phase one metrics.

[John Ohanian] 13:03:56

We are also gonna hear from department of healthcare services about its consent management plans.

[John Ohanian] 13:04:03

And we're gonna introduce to you the data Exchange roadmap, which has been a work in progress for the summer.

[John Ohanian] 13:04:10

That will ultimately describe a 3 Year Plan for the next phase of data, exchange, framework implementation and what we like to call acceleration of exchange.

[John Ohanian] 13:04:20

We'll have time, towards the end of the meeting, to take public comments as well. So thank you for members of the public for joining.

[John Ohanian] 13:04:27

Next slide, please.

[John Ohanian] 13:04:30

Next slide.

[John Ohanian] 13:04:32

Thanks. So we have some folks that you've heard from before. Here. From our team. We have guests our acting Under Secretary for Calhs, Brenda McCarthy. We also have.

[John Ohanian] 13:04:46

Jacob Parkinson, who, I believe, was introduced to the group before the summer, but not quite sure. So I'll go on. The fact that you're gonna hear from Jacob today usual. Suspects in Dean Rim and Cindy. And then guess from department healthcare services Director Michelle boss as well as.

[John Ohanian] 13:05:07

The Chief Medical Information Officer, Dr. Lennon Scott.

[John Ohanian] 13:05:10

So again. Good meeting today. Thanks for joining next slide, please.

[John Ohanian] 13:05:18

Alright. So with this, I'd like to introduce our 1st Speaker. We're honored to have our Kelly acting under Secretary Brandon McCarthy with us today, I'll pass it to Brendan to speak about our ambitious vision for data exchange and any comments he has for the group.

[John Ohanian] 13:05:35

Brenda.

[Brendan McCarthy] 13:05:35

Thanks very much, John. It's a pleasure to be here with all of you.

[Brendan McCarthy] 13:05:39

I think, as a lot of you know, we're in a transitional period. Hs. Our secretary, Mark Galley, is leaving at the end of the month he'll be replaced by Kim Johnson, who's our director of our Department of Social Services.

[Brendan McCarthy] 13:05:50

And then Marco Meach, who is a champion of data exchange, has moved on to other endeavors.

[Brendan McCarthy] 13:05:56

But I wanna just reassure everyone here. That. Kelly Hs. And the Newsom Administration generally are still fully committed to the data exchange framework.

[Brendan McCarthy] 13:06:06

Account. Hs, one of our key values is integrating health and human services, and the Dxf. Is a huge part of that effort.

[Brendan McCarthy] 13:06:14

As you know, for too long data that could be used to improve someone's care, or better, coordinate care amongst providers, ends up being siloed, and one provider's office or single health plans, data system.

[Brendan McCarthy] 13:06:25

We see the dxf. As an opportunity to advance common rules of the road.

[Brendan McCarthy] 13:06:30

Moving us all closer to a vision of really seamless data exchange. Amongst all the entities that are providing care to our California neighbors.

[Brendan McCarthy] 13:06:40

But it's important for us at Kelly. Just always keep in mind. This is a means to an end, and really it's not solely about sharing information. But what we do with that information to better provide care and support.

[Brendan McCarthy] 13:06:54

To our friends, neighbors, family members, and that we are doing that in partnership with providers, health plans, counties, and so many others who are on this call.

[Brendan McCarthy] 13:07:02

So. What I really would like to do is just thank everyone on the call. The members of the advisory committees and the members of the public for all the work that's come before, and all the work that is still to come to improve the way that we deliver care for our fellow Californians.

[Brendan McCarthy] 13:07:18

And I can tell you personally, I am excited to continue to work with John and his team and everyone on the call to continue to make the vision of the data exchange framework a reality.

[Brendan McCarthy] 13:07:28

Thanks very much, and I'll turn it back over to John.

[John Ohanian] 13:07:31

Thank you so much, Brendan. Thanks for joining.

[John Ohanian] 13:07:34

Feel free to stick around if you like. I know you're busy. So thank you so much for making the time to be here today.

[John Ohanian] 13:07:41

So no better said than that. So I'm gonna now switch us into gear for implementation updates as we've been sharing with you. Now that the data exchange is live and been live since January.

[John Ohanian] 13:07:53

We've taken a real 2 prong approach. One is, we need to, of course, continue moving down the path and implement the framework.

[John Ohanian] 13:08:01

At the same time we'd be remiss if we didn't take a more aggressive role to ensure that all of these tentacles of both within Calhs's departments and programs and services, but also with our providers across the State, to address some of the key challenges that we know are ahead of us, you know, just to mention a few social service exchange consent, management.

[John Ohanian] 13:08:24

Id management. These are incredible challenges and incredible opportunities, because many of our departments and many stakeholders throughout the State are keenly focused on these areas. And so this acceleration of data exchange framework, we want to continue being creative and innovative in our approaches because the space is changing. The national landscape is evolving. And we wanna make sure that we're we're picking the.

[John Ohanian] 13:08:50

The best links to make the most impact. And that's where we rely on all of you to keep your eyes and ears open and engage with us. So as we jump in the next slide, we're gonna go and get an update from Dean and the team.

[John Ohanian] 13:09:02

For some of our areas of data exchange implementation.

[John Ohanian] 13:09:07

So, Deanna, I'm gonna hand it to you.

[DeeAnne McCallin, CDII DxF] 13:09:13

Thank you, John alrighty. Next couple slides. We have a little pause for Member feedback to us, so we'll go through a couple of slides, probably a little quickly.

[DeeAnne McCallin, CDII DxF] 13:09:24

And then there'll be a pause for us to come back and pull these few slides together.

[DeeAnne McCallin, CDII DxF] 13:09:29

Since our last meeting. Cdi and stakeholders.

[DeeAnne McCallin, CDII DxF] 13:09:32

Have continued to advance the data, exchange framework and the implementation across several domains. These are some of them.

[DeeAnne McCallin, CDII DxF] 13:09:39

The advisory committees we've had.

[DeeAnne McCallin, CDII DxF] 13:09:41

To what we call the task technical standard advancement.

[DeeAnne McCallin, CDII DxF] 13:09:46

Committee. If I have that right process.

[DeeAnne McCallin, CDII DxF] 13:09:50

The committee. We had 2 meetings on event, notification, strategies, and exchange of sensitive information.

[DeeAnne McCallin, CDII DxF] 13:09:56

We will convene the 24 Standards Committee later this year is described in the Technical Standards advancement process.

[DeeAnne McCallin, CDII DxF] 13:10:05

Which is posted on our web page.

[DeeAnne McCallin, CDII DxF] 13:10:08

For policies and procedures. There are currently no policies and procedures in.

[DeeAnne McCallin, CDII DxF] 13:10:15

Policy and procedures subcommittee members who are here today. This is a joint session.

[DeeAnne McCallin, CDII DxF] 13:10:19

Should look out for email notifications and meeting invites from Cdi and the upcoming months. In the event there is any activity on.

[DeeAnne McCallin, CDII DxF] 13:10:29

Policy and procedure.

[DeeAnne McCallin, CDII DxF] 13:10:31

For the data exchange framework program. Many of you should be familiar with that.

[DeeAnne McCallin, CDII DxF] 13:10:36

Grantee progress reports are due by September 30.th

[DeeAnne McCallin, CDII DxF] 13:10:40

That is a quarterly report.

[DeeAnne McCallin, CDII DxF] 13:10:43

Q. Hios Wilson, submit the reports on behalf of any onboarding.

[DeeAnne McCallin, CDII DxF] 13:10:48

Grantees and technical assistance grantees must submit their own report.

[DeeAnne McCallin, CDII DxF] 13:10:53

All grant awards, everyone.

[DeeAnne McCallin, CDII DxF] 13:10:56

Is required to submit.

[DeeAnne McCallin, CDII DxF] 13:10:57

A quarterly progress report. So we had.

[DeeAnne McCallin, CDII DxF] 13:11:01

From January through.

[DeeAnne McCallin, CDII DxF] 13:11:04

June 30th it was allowed to be monthly.

[DeeAnne McCallin, CDII DxF] 13:11:08

But now we've pivoted to quarterly, and everyone submitted. Earlier this year you're required to.

[DeeAnne McCallin, CDII DxF] 13:11:15

So that's a huge important date, and we'll make sure. We'll be messaging that out.

[DeeAnne McCallin, CDII DxF] 13:11:20

And then, lastly, for the Q. Hio program. We have released the initial Qhio Program guide back in July, and we're developing.

[DeeAnne McCallin, CDII DxF] 13:11:31

Additional components, while the Qha's progress towards full data sharing.

[DeeAnne McCallin, CDII DxF] 13:11:37

The requirements will be

[DeeAnne McCallin, CDII DxF] 13:11:40

And other Qha. Program. Materials are and will be distributed and published on our Cdi web page. And there's a couple of slides coming up on the Qhio.

[DeeAnne McCallin, CDII DxF] 13:11:50

Program specifically.

[DeeAnne McCallin, CDII DxF] 13:11:52

Moving on to the next slide. Please.

[DeeAnne McCallin, CDII DxF] 13:11:56

Many of you are familiar with this type of statistic. The big call out today is that, as in previous meetings, where we have a.

[DeeAnne McCallin, CDII DxF] 13:12:05

Laid out the phases and the plans for impact measurement.

[DeeAnne McCallin, CDII DxF] 13:12:09

This will be changing.

[DeeAnne McCallin, CDII DxF] 13:12:10

But for kind of like running a parallel, and and to keep our eyes on how we have been reporting.

[DeeAnne McCallin, CDII DxF] 13:12:17

So there's been a lot of progress.

[DeeAnne McCallin, CDII DxF] 13:12:19

I'm not going to go through the details of this slide. It's here for.

[DeeAnne McCallin, CDII DxF] 13:12:24

What will be published and shared with the members, and will be published on our web page.

[DeeAnne McCallin, CDII DxF] 13:12:28

And if you have any questions on this, I do encourage you to email the Dxf at CHOV. And the program staff will be able to address any such questions.

[DeeAnne McCallin, CDII DxF] 13:12:41

We we've seen a lot of progress here we are now over. If Bob Jordan was still here, who was working on the signatory portal when it was 1st launched. But he's since retired.

[DeeAnne McCallin, CDII DxF] 13:12:51

He would be excited to hear that we're over 4,000 participants.

[DeeAnne McCallin, CDII DxF] 13:12:55

Alrighty! Let's move to the next slide, please.

[DeeAnne McCallin, CDII DxF] 13:12:58

Part of what is now the Dsa Signatory and Participant Directory is the.

[DeeAnne McCallin, CDII DxF] 13:13:05

Is our columns that indicate what participants have choices they have made in the signing portal and directory.

[DeeAnne McCallin, CDII DxF] 13:13:14

These choices are as of September 9, th so some of our stats in this.

[DeeAnne McCallin, CDII DxF] 13:13:19

Slide deck in this hour are intentionally different periods of time. They're all they're fairly closed. Measurement, you'll learn is even looking back at June like a benchmark.

[DeeAnne McCallin, CDII DxF] 13:13:29

But as of September 9.th

[DeeAnne McCallin, CDII DxF] 13:13:32

Over 1,200 organizations have made.

[DeeAnne McCallin, CDII DxF] 13:13:36

Indicated their choices and their methods of exchange.

[DeeAnne McCallin, CDII DxF] 13:13:39

All signatories to the Dsa are obligated to make their choices. So these statistics go into those who have actually entered the choices.

[DeeAnne McCallin, CDII DxF] 13:13:51

Signatories to the Dsa.

[DeeAnne McCallin, CDII DxF] 13:13:54

Should indicate their methods of exchange in the Participant Directory as soon as they can. You do that through the Dsa. Signing portal and the Participant Directory.

[DeeAnne McCallin, CDII DxF] 13:14:03

And again we can hop into the chatter resources, the.

[DeeAnne McCallin, CDII DxF] 13:14:08

Cdi. Dx.

[DeeAnne McCallin, CDII DxF] 13:14:12

Cdi dxf.

[DeeAnne McCallin, CDII DxF] 13:14:15

Email address, Dx, F. At CHSC. A, GOV.

[DeeAnne McCallin, CDII DxF] 13:14:19

So with that I will go to the next slide in. I believe my colleague Jacob, to talk about the Q. Hio program.

[Jacob Parkinson] 13:14:27

Yeah, thanks, Ken. So it's actually been nearly a year since Cdi selected the inaugural group of Qha. So it's a perfect opportunity for us to provide an update on the status of the program and the impact it's having on the Dxf.

[Jacob Parkinson] 13:14:40

And I'll start by just saying the Qhaos are providing support to a broad swath of Dxf. Participants today.

[Jacob Parkinson] 13:14:46

In fact, over half of all Dsa signatories who have completed the Participant Directory have actually selected a Qha. Was their method of exchange.

[Jacob Parkinson] 13:14:55

And here at Cdi, we're actively developing the Qha program, you know, with the requirements, the standard operating procedures to ensure that Qha's are going to continue to be able to support the needs of Californians.

[Jacob Parkinson] 13:15:08

And help us meet the goals of the dxf. As as it evolves.

[Jacob Parkinson] 13:15:13

And just taking a glimpse at a portion of the Qha program.

[Jacob Parkinson] 13:15:16

You know, one thing we're trying to do is break down silos in data and increase access to critical data across the State. Now.

[Jacob Parkinson] 13:15:25

We're doing that through Qhaio to Qha. Connections.

[Jacob Parkinson] 13:15:28

Before, where some data was strictly shared within a Q. Hios.

[Jacob Parkinson] 13:15:32

Local client network.

[Jacob Parkinson] 13:15:34

Today a. A client of a Qha. Was able to begin accessing data from day from Qha. All across the State.

[Jacob Parkinson] 13:15:42

Next slide, please.

[Jacob Parkinson] 13:15:45

So where are we at with that work? Well, for a client of Qha. Who's looking to request data from another Qha.

[Jacob Parkinson] 13:15:54

We're nearly there. Those requests for information.

[Jacob Parkinson] 13:15:57

Have almost completely been established. In fact.

[Jacob Parkinson] 13:16:00

6 of the 9 Qha's have completed all of their possible connections.

[Jacob Parkinson] 13:16:06

For a a client of a Qh. That's actually looking to send or receive an ad message with a client of a different Qha. We still have some work to be done.

[Jacob Parkinson] 13:16:16

None of the qhos today can exchange ad messages with all of their.

[Jacob Parkinson] 13:16:20

Qos, but I do wanna highlight some of the work that's being done at Sack Valley medshare and serving communities. Hio, as they establish. Actually, our first.st

[Jacob Parkinson] 13:16:28

Qha over Qha or ad connection. That's that's that's actually live for their clients today.

[Jacob Parkinson] 13:16:35

And that's just a fraction of the work we're doing as a part of the Qha program. And I do want to recommend all of you to go to Cdis dxf. Web page.

[Jacob Parkinson] 13:16:45

Under the qualified Hio program section to follow along as we release New Qha program components. And we highlight a lot of the services that these organizations are providing.

[Jacob Parkinson] 13:16:57

I'll kick it over back to you, John.

[John Ohanian] 13:17:00

Great. Thank you, Jacob, appreciate it.

[John Ohanian] 13:17:03

Can we go to slide? 15.

[John Ohanian] 13:17:06

So now we want to hear from all of you about your experiences with the data exchange framework implementation.

[John Ohanian] 13:17:13

What you've been hearing from stakeholders as well would be really helpful.

[John Ohanian] 13:17:17

So now I'm gonna open the floor and we're gonna have a little dialog. We'd like to hear from you things that you've heard in your organization, or from your peers since the last meeting.

[John Ohanian] 13:17:27

It could be what successes. And I think we're, I'm just gonna read this out and then, we'll, we'll let you guys participate and get through some good dialogue. But what are successes? Your organization's experienced.

[John Ohanian] 13:17:40

Following the start of exchange back in January.

[John Ohanian] 13:17:43

2024. I think this is really critical to us all, being able to communicate our story to non technical folks who need to understand the importance of this work. There's there's so many so much tremendous work that can come from being able to share those types of stories of impact

[John Ohanian] 13:18:01

Also, we wanna hear the difficult. What challenges are your organization and sectors encountering? Last week I was fortunate enough to spend some time at the state of Reform Conference in Orange County, and was able to hear directly from folks concerns that were that are popping up. And it's

[John Ohanian] 13:18:19

Put from all view, as you know, and then.

[John Ohanian] 13:18:22

What, specifically, could Cdi and stakeholders take on to support successful exchange under the data exchange framework.

[John Ohanian] 13:18:30

So we are not a shy group, so I will be quiet, and

[John Ohanian] 13:18:35

Have us facilitate a little dialogue, please.

[John Ohanian] 13:18:37

We have about 5 ish minutes. So.

[John Ohanian] 13:18:41

If you can keep your comments brief so we can capture them.

[John Ohanian] 13:18:44

And move on. Thank you.

[John Ohanian] 13:18:47

Who's first? st

[DeeAnne McCallin, CDII DxF] 13:19:02

We have Dr. Lane Stevens.

[Steven Lane MD MPH] 13:19:04

Yeah, Hi, I just wanted to comment. I think one of the real exciting successes related to data exchange is that all the Qos.

[Steven Lane MD MPH] 13:19:15

By by definition, need to be connected to one of the national.

[Steven Lane MD MPH] 13:19:20

And so since that is the fact. That anybody who is connected should have the opportunity to benefit from nationwide data exchange as well as exchange within California, where almost all of the major systems.

[Steven Lane MD MPH] 13:19:36

Are connected to the the national network. So I think we have a real head start here. Because of being able to leverage national within California and beyond.

[DeeAnne McCallin, CDII DxF] 13:19:54

Thank you. Alright!

[Ali Modaresi] 13:19:59

Hey, everyone. Good afternoon. Yeah. I think, so far.

[Ali Modaresi] 13:20:04

I think the program, I would say, has been in the right track. And you know, from our perspective, although a lot of challenges in the in the implementation. I'll go over some of that.

[Ali Modaresi] 13:20:18

In a minute, but I was looking at the 2. Dr. Lane's.

[Ali Modaresi] 13:20:23

Point I was looking at the E health Exchange queries that lanes is receiving. We received 4 million queries in month of August, which is just one indicator that the program is on the right track. The top entity that queried our system is actually not part of our network.

[Ali Modaressi] 13:20:46

And and so they have the access to the their patient information that we have in our data. So so again, another indicator that this.

[Ali Modaressi] 13:20:58

Sharing patient information is through the Cxf. Framework is actually working. What is the challenge for us has been is that.

[Ali Modaressi] 13:21:10

What you know how to protect some of the sensitive data and and data that is.

[Ali Modaressi] 13:21:16

Protected. And so we actually had to go through a revision. And of all the data policies and aligned them with the regulations.

[Ali Modaressi] 13:21:28

And as a result of that we we are now have a.

[Ali Modaressi] 13:21:34

Actually. So I've posted on our website.

[Ali Modaressi] 13:21:36

The the policies with respect to sharing some of that sensitive data with the other Qha's meaning, that we share ton of information with our qhios, but there is some narrow.

[Ali Modaressi] 13:21:51

Patient information that we are either because of the policy or because of the technology we are not able to share with the other Q. Hios and their members.

[Ali Modaressi] 13:22:03

Other than that another thing that you know, another observation is that as soon as the funding ran out, the Qhio funding ran out the onboarding slowed down. And what's driving providers to our organization, and I'll show with other Qhios is really the Calam members that are kind of working.

[Ali Modaressi] 13:22:26

Accounting providers and Ucm. Providers.

[Ali Modaressi] 13:22:29

That wanna access to this data so highlighting the importance of having the funding and the incentives for the providers to cross the breach? Thank you.

[John Ohanian] 13:22:42

Thanks, Ollie.

[John Ohanian] 13:22:48

Anyone next tia.

[DeeAnne McCallin, CDII DxF] 13:22:53

Yes, we have Andrew Kefer, and then we do have a question in the chat, and man trouble doing a hand raise. But, Jacob, you can answer chat. And then Andrew thanks, Ollie.

[DeeAnne McCallin, CDII DxF] 13:23:11

But, Andrew, we can't hear you if you are speaking.

[John Ohanian] 13:23:29

Maybe while we're waiting for Andrew to get audio, we go to John Hellby to stand up.

[John Helvey] 13:23:38

I just would like to kind of.

[John Helvey] 13:23:40

Thank Holly for bringing up. You know the funding. It it does. It has slowed down, has shifted. We haven't.

[John Helvey] 13:23:48

Closed out all the all the white space.

[John Helvey] 13:23:51

For the dxf. I do think that there's additional needs there.

[John Helvey] 13:23:57

Maybe not as big. But definitely. Some additional needs.

[John Helvey] 13:24:00

And I just would like to highlight. One other thing is that as we start trying to navigate some of the.

[John Helvey] 13:24:09

Legislation and things that.

[John Helvey] 13:24:13

We become.

[John Helvey] 13:24:14

We start discussing. We start discussing it at the task, but.

[John Helvey] 13:24:18

How the California law applies.

[John Helvey] 13:24:21

Across the board with Qha's national networks and the like.

[John Helvey] 13:24:26

When it's very, very difficult to determine jurisdiction. It's 1 of the things that came up in the.

[John Helvey] 13:24:31

The task meeting is jurisdiction.

[John Helvey] 13:24:35

Of what you know, very similar to what Ollie was bringing up.

[John Helvey] 13:24:38

But at a bigger, even at a bigger level. You know, getting into jurisdiction and having some real definition and leadership from the State.

[John Helvey] 13:24:47

With regards to.

[John Helvey] 13:24:49

What, what steps should we be taking? What are acceptable steps forward.

[John Helvey] 13:24:54

So I think some guidance, and from the State is needed on those arenas.

[John Helvey] 13:24:59

For us to to make.

[John Helvey] 13:25:02

Effective. Take effective action and support.

[John Helvey] 13:25:06



Support the mission.

[John Ohanian] 13:25:08

Thank you so much, John. Thank you for that. Andrew, I think your audio is now working. We're gonna go to Andrew, and then we're gonna go to Jacob to respond to Belinda's response. And then we're gonna close this part, but feel free to message us as well. Go ahead, Andrew.

[John Ohanian] 13:25:29

Maybe I spoke too soon. Maybe Andrew is not working so, Jacob, you wanna go.

[Jacob Parkinson] 13:25:35

Sure. Yeah, just to speak to what I said in the chat.

[Jacob Parkinson] 13:25:39

All qos have connection with care quality, but some do work with other national.

[John Ohanian] 13:25:47

Great. Thank you.

[Belinda Luu] 13:25:51

Thank you. Jacob.

[John Ohanian] 13:25:53

Alright. Thanks, Belinda, go ahead!

[Belinda Luu] 13:25:55

Sure. Sorry I for some reason I can't raise my hand. Just a quick comment on item 3 we were thinking also that because dxf and tafter.

[Jacob Parkinson] 13:26:04

Course.

[Belinda Luu] 13:26:08

Then it would probably make sense to leverage a lot of the national requirements in terms of.

[Belinda Luu] 13:26:13

Porting metrics, to minimize the burden on organizations, to participate in both.

[Belinda Luu] 13:26:17

And so it would help, I think, to accept also focus on the daughter between these.

[Belinda Luu] 13:26:25

National Exchanges versus California, and that would also help to onboard onto Dxf, a lot faster.

[Belinda Luu] 13:26:35

So comment there on 3.

[John Ohanian] 13:26:37

That sounds great. Appreciate it, Linda.

[John Ohanian] 13:26:46

Alright. We are going to close out this part.

[DeeAnne McCallin, CDII DxF] 13:26:49

Last and final. Andrew. He's there.

[Andrew Kiefer] 13:26:50

John, can you hear me now?

[John Ohanian] 13:26:51

Hey! Alright!

[Andrew Kiefer] 13:26:52

Oh, my goodness! It's only 4 years.

[John Ohanian] 13:26:53

We're gonna let you in.

[Andrew Kiefer] 13:26:56

4 years of zooming, and I can't figure it out. Still.

[Andrew Kiefer] 13:27:00

Which ironic on a data call but anyway, I just wanna thank you all.

[John Ohanian] 13:27:01

Hey!

[Andrew Kiefer] 13:27:05

And the Cdi staff in particular, for all the great work you're doing, one of the things. And I. This started to be a broken record.

[Andrew Kiefer] 13:27:12

But as as much as the statistics show that people are now signing the data change agreement or data sharing agreement. That is a really positive sign. And we're seeing growth there.

[Andrew Kiefer] 13:27:25

The real question is one of compliance, and what folks are doing to actually ensure that they're.

[Andrew Kiefer] 13:27:30

Executing against the terms of the agreement.

[Andrew Kiefer] 13:27:33

And from our vantage point we're making progress, albeit very slowly. And there are.

[Andrew Kiefer] 13:27:39

I I think there's a mix of.

[Andrew Kiefer] 13:27:42

Sort of technological issues that that are being worked through, but also.

[Andrew Kiefer] 13:27:48

Where it's also sort of seen as optional. Where we're not.

[Andrew Kiefer] 13:27:52

We're not receiving the same level of alert that we're approaching it from organizations.

[Andrew Kiefer] 13:27:59

Which makes it difficult for us to actually make the connections to make.

[Andrew Kiefer] 13:28:03

Actually agreement, do what it's supposed to be. So I think one of the things, and we'll get to it another venues here.

[Andrew Kiefer] 13:28:11

Into out of different levels of accountability beyond. Just did you sign it or not?

[Andrew Kiefer] 13:28:16

But rather are you executing against the agreement? Are you as a health plan?

[Andrew Kiefer] 13:28:22

You know, what percentage of your network are you actually covering with functional data integration.

[Andrew Kiefer] 13:28:31

Alright, so that I we think that there's another level.

[Andrew Kiefer] 13:28:33

That will help spur.

[Andrew Kiefer] 13:28:37

Sort of compliance, and

[Andrew Kiefer] 13:28:40

A greater level of of.

[Andrew Kiefer] 13:28:43

Energy to to actually execute against the agreement, to make it meaningful.

[Andrew Kiefer] 13:28:49

We're making progress, but it's but it is slow.

[John Ohanian] 13:28:53

Yeah, I appreciate that, Andrew. I'm gonna tackle that one as well as Bill's comment in the chat as well. I think it kind of ties together is, we know that 1331 did not go through, and that there's been there's been 2 common themes that I've heard from folks over the last 4 years. One is the need for a level of.

[John Ohanian] 13:29:15

Compliance, enforcement, authority! What whatever word to other than John being.

[John Ohanian] 13:29:23

You know, kind of a nudge.

[John Ohanian] 13:29:25

Helping and our team working with folks to get them there. What level of oversight? And and for those that don't know you, the original legislation didn't provide for that. And so I will say that our administration is exploring that.

[John Ohanian] 13:29:42

And I would encourage all that feel strongly about what that needs to look like and what w, what reasoning? You know if you can feel free. I mean, we have a lot of voices, and we we know what we've heard already, so that we'll obviously be using that in our, in our thought process of how to move that forward. But obviously it helps to to hear from all of you as well.

[John Ohanian] 13:30:06

So with that

[John Ohanian] 13:30:09

And and without it we still are pushing as hard as we can. But we know that for a lot of you out there that would help, and I think that also kind of addresses bills in terms of further clarifications, you know. Anytime I don't know if David Ford's on the line, but early on he and I spoke about. This is.

[John Ohanian] 13:30:28

We we we got so far with the access.

[John Ohanian] 13:30:31

And the question is, what needs to happen to right size it for the future. And so we're happy to take your comments and thoughts and and share with leadership to see if we can get some movement there. So.

[John Ohanian] 13:30:44

With that I'm gonna close this part of the agenda and move on to the next, which is brim for some advisory committee updates.

[John Ohanian] 13:30:53

So rim to you.

[Rim Cothren] 13:30:55

Great thanks, John. Can we move on to the next slide? Please.

[Rim Cothren] 13:30:59

And I'm gonna go through this relatively quickly for people that have been watching activities. And for you, those of you that attended our last IC meeting.

[Rim Cothren] 13:31:09

This won't be not all of this is gonna be news to you. So that that's a good thing. 1st the Technical Advisory Committee, or the Task.

[Rim Cothren] 13:31:18

Has met on 3 different topic areas. So far, the technical standards.

[Rim Cothren] 13:31:24

Evolution process was the 1st series, and.

[Rim Cothren] 13:31:29

We talked about the recommendations of the task on.

[Rim Cothren] 13:31:34

Technical standards advancement at our last IC meeting, and, as we said, the technical standards advancement process has been published.

[Rim Cothren] 13:31:42

On our web page. We've also discussed event strategy, and we'll be talking about that a little bit more in a few minutes.

[Rim Cothren] 13:31:50

But we touched on that also when we talked about advancing technical standards at our last meeting.

[Rim Cothren] 13:31:57

We just closed out our 3rd series on.

[Rim Cothren] 13:32:01

Sharing abortion, abortion related, and gender, affirming care related.

[Rim Cothren] 13:32:08

And we'll be sharing some of the thoughts, the challenges and opportunities.

[Rim Cothren] 13:32:13

And one of our upcoming IC meetings. We have one more series not yet on people's calendars, but that we're playing for this year, and that's beginning.

[Rim Cothren] 13:32:24

To discuss fire roadmap.

[Rim Cothren] 13:32:26

And social services data exchange. Then in 2020.

[Rim Cothren] 13:32:33

Let's go on to the next slide. Please.

[Rim Cothren] 13:32:36

As I said last time at our IC meeting we talked briefly about some of the task recommendations surrounding event notifications.

[Rim Cothren] 13:32:43

We did meet for 4 meetings surrounding that topic, the 1st of which included presentations from another, a number of initiatives across the country in here within California.

[Rim Cothren] 13:32:55

We the task essentially made 4 recommendations back to Cdi. The 1st was to establish minimum content standards for events and notifications to a stamaga.

[Rim Cothren] 13:33:08

A common language and a common set of expectations about the type. The data that would be exchanged.

[Rim Cothren] 13:33:15

The second was to establish.

[Rim Cothren] 13:33:17

At least one mandatory transport standard for events and notifications that must be.

[Rim Cothren] 13:33:24

Supported, but recommended that we leave the door open to alternatives and innovation to keep from stifling innovation in that area.

[Rim Cothren] 13:33:32

And the 3rd was to continue to use rosters.

[Rim Cothren] 13:33:36

To drive the requests for notifications or a number of alternatives to rosters that were discussed. But the overwhelming was to continue to do use rosters as we do today.

[Rim Cothren] 13:33:48

But to, as a 4th recommendation, to explore establishing a Statewide roster service.

[Rim Cothren] 13:33:54

Because the burden of sending and receiving a very large number of rosters.

[Rim Cothren] 13:34:00

Was difficult for both those that are expecting notifications and those that are receiving rosters, and need to send notifications.

[Rim Cothren] 13:34:08

And the 24 Standards Committee will consider the standards, issues.

[Rim Cothren] 13:34:13

That we are that are listed here, and Cdi is considering the Statewide Roster service. We'll be talking a little bit more about those that.

[Rim Cothren] 13:34:24

Areas in our roadmap as we move forward to the next slide. Please.

[Rim Cothren] 13:34:30

You seen this slide before? This is one of the slides and the standards advancement process.

[Rim Cothren] 13:34:36

And I pulled this excerpt just to let you know where we are in that process at our last I meeting and with

[Rim Cothren] 13:34:45

Our series from the task we have solicited from stakeholders.

[Rim Cothren] 13:34:50

And we're now convening the 24 Standards Committee.

[Rim Cothren] 13:34:54

To make recommendations back to Cdi, and that'll be a process that'll continue through the remainder of this quarter and into Q. 4, finishing up by the end of the year. Let's go on to our next slide, please.

[Rim Cothren] 13:35:10

And this just summarizes a few things about the 24 Standards Committee. 1st meeting of the Standards Committee is coming up at the end of this month.

[Rim Cothren] 13:35:19

You can see the members that. We've seated in the Standards Committee. Those are the individuals.

[Rim Cothren] 13:35:27

That will be meeting up to 6 times over the course of the

[Rim Cothren] 13:35:32

Final quarter of this year to make recommendations back to Cdi.

[Rim Cothren] 13:35:37

And we've asked this. We're asking the Standards Committee to consider.

[Rim Cothren] 13:35:42

Advancing standards in 3 areas. First.st

[Rim Cothren] 13:35:46

Consider advancing us! Cdi.

[Rim Cothren] 13:35:49

Us. Cdi from the current version 2 that's required in our pnps.

[Rim Cothren] 13:35:54

To version 3 and 26 to align with the Federal requirements.

[Rim Cothren] 13:35:59

The second is establishing event and notifications, content standards.

[Rim Cothren] 13:36:04

As I said before, that was a recommendation of the task, and the 3rd is establishing event and notification.

[Rim Cothren] 13:36:10

Minimum transport standards again, recommendation of the task.

[Rim Cothren] 13:36:16

As I said. These meetings will be held 6 times. You can find some of the information on when those meetings are scheduled, and how to.

[Rim Cothren] 13:36:24

Attend those meetings is a member of the public.

[Rim Cothren] 13:36:28

On our web page. The final thing that I would say here is, if you take a look through the members list.

[Rim Cothren] 13:36:35

That we are still interested in increasing the membership in.

[Rim Cothren] 13:36:41

One specific area. We are light on representation from ambulatory.

[Rim Cothren] 13:36:46

And if anyone here at the IC. Has recommendations on who might be able to advise us in that capacity, that would be great.

[Rim Cothren] 13:36:56

Unless there are any other questions, I have nothing else.

[Cindy Bero] 13:37:02

Except to turn it over to me. RAM.

[Rim Cothren] 13:37:04

Yes, I don't see any hands, so I think it's it's yours.

[Cindy Bero] 13:37:09

Thanks. So

[Cindy Bero] 13:37:11

Great to be with you today. Back in May, we started to talk about impact measurement. And I think our goal for today is to take that little further. I'm gonna start with a recap. And then we're gonna go into some of the metrics that we have been working on. So we can go to the next slide.

[Cindy Bero] 13:37:26

Just to remind you that the goal and the purpose of impact measurement is to help us understand whether or not the data exchange framework is meeting its objectives. It also is an important way for us to communicate the value of the data exchange to multiple stakeholders. To make sure that we understand what's working well, what needs more attention and also identify.

[Cindy Bero] 13:37:49

Future opportunities to extend and expand on the data exchange framework. So that's why we undertake impact measurement.

[Cindy Bero] 13:37:56

We flip to the next slide, you'll see that we've organized this into 3 phases, really phase one focusing on the data that's most readily available that could help us understand. You know, a lot of the structures and and early processes that surround the data exchange framework and then moving from there we'll move into phases two, and 3 that will be more. Look more focused on outcomes.

[Cindy Bero] 13:38:22

Looking at whether or not is healthcare. Delivery is social service delivery better because of data exchange? Are we making a difference in people's lives. Those are the further out phases. Today, we're gonna focus on phase one. And I'll transition to Deanne, who could take you through some of the metrics in that area.

[DeeAnne McCallin, CDII DxF] 13:38:44

Alrighty! Next slide.

[DeeAnne McCallin, CDII DxF] 13:38:50

And I feel really dark today. Sorry about that. Everyone don't know what's up with the lighting.

[DeeAnne McCallin, CDII DxF] 13:38:56

Alrighty. So the metrics are broken down into domain.

[DeeAnne McCallin, CDII DxF] 13:39:01

Data data exchange grants and participant experience.

[DeeAnne McCallin, CDII DxF] 13:39:04

In the data exchange framework, a participant is a signatory, an organization that has signed and the data sources.

[DeeAnne McCallin, CDII DxF] 13:39:13

Signing portal, and the participant one utility, their one platform.

[DeeAnne McCallin, CDII DxF] 13:39:18

The metrics under participants are organized by organization type as best we can to help and safety. Code 1, 3, 0, 2, 9.

[DeeAnne McCallin, CDII DxF] 13:39:29

Signing progress by organization type participants by exchange methods. So that's the choices they made in the Directory forms and.

[DeeAnne McCallin, CDII DxF] 13:39:38

Screens of the signing portal, and participant.

[DeeAnne McCallin, CDII DxF] 13:39:42

The Grant program is also broken down by organization type and the funds that have been dispersed to date little Tsa. September 30, th deadline for quarterly reporting.

[DeeAnne McCallin, CDII DxF] 13:39:54

Participant experiences.

[DeeAnne McCallin, CDII DxF] 13:39:56

Covering the frequency of. And this is a really good one that Cindy's going to go into, I think, in a little bit more detail, so I won't go through the details here with the American Board of Family Medicine. Their National Survey.

[DeeAnne McCallin, CDII DxF] 13:40:07

Alright! Let's jump to the next slide, please.

[DeeAnne McCallin, CDII DxF] 13:40:11

Biggest thing on these upcoming slides is, it is as of June 30.th So this that was our line in the sand to start with the impact measurement phase one for quarterly reporting end.

[DeeAnne McCallin, CDII DxF] 13:40:24

We've had. We have them grouped together. So if you look at these steps and then go back to slide 11 or 12 or something like that. They're not going to align. But you will see growth, because this is June 30, th and that slide way back earlier in the deck is as of.

[DeeAnne McCallin, CDII DxF] 13:40:43

So we have 3,000 facilities or locations are referenced in assigned data sharing agreement. Back in June.

[DeeAnne McCallin, CDII DxF] 13:40:52

Voluntary. So people know what that category is. It includes state departments, social service organizations.

[DeeAnne McCallin, CDII DxF] 13:41:01

Community based organizations.

[DeeAnne McCallin, CDII DxF] 13:41:03

You do not see, Qos called out specifically. Here they're not required per health and safety. Code 1, 3. 0, but they are required to be a signatory based upon the qualification criteria requirements to be a qio.

[DeeAnne McCallin, CDII DxF] 13:41:19

Let's go to the next slide. Please.

[DeeAnne McCallin, CDII DxF] 13:41:23

So this slide depicts the signing progress for organization types with the denominators that are defined.

[DeeAnne McCallin, CDII DxF] 13:41:30

In AV 1, 33.

[DeeAnne McCallin, CDII DxF] 13:41:33

So that it's 87 health plans have signed and based on those denominators.

[DeeAnne McCallin, CDII DxF] 13:41:41

Which is in the.

[DeeAnne McCallin, CDII DxF] 13:41:43

California open data portal was our original source.

[DeeAnne McCallin, CDII DxF] 13:41:46

And we do a lot of analysis and work with that, and working with the the.

[DeeAnne McCallin, CDII DxF] 13:41:51

Entities themselves. So 82 of health plans had sign as of June 30.th

[DeeAnne McCallin, CDII DxF] 13:41:58

Skilled nursing facilities. This is one.

[DeeAnne McCallin, CDII DxF] 13:42:01

Where? It?

[DeeAnne McCallin, CDII DxF] 13:42:03

It differs from.

[DeeAnne McCallin, CDII DxF] 13:42:06

Health and safety code a little bit because we're looking at all license field nursing facilities that we can find.

[DeeAnne McCallin, CDII DxF] 13:42:13

Whereas health and safety code 1, 3, 9. 0. Says that it's.

[DeeAnne McCallin, CDII DxF] 13:42:17

Skilled nursing facilities that.

[DeeAnne McCallin, CDII DxF] 13:42:19

Maintain electronic records. We don't know how many. There's industry estimates that it's 60 to 80. We lean towards the 80, but we also.

[DeeAnne McCallin, CDII DxF] 13:42:30

Calculate, based on the full denominator of license. And then the hospitals are grouped together. They share a lot of the same licensure, and

[DeeAnne McCallin, CDII DxF] 13:42:39

Information. So really good stats moving, and you will see compared to the September. And you will see this as we go on with impact measurement.

[DeeAnne McCallin, CDII DxF] 13:42:48

In a sense dashboarding as time progresses.

[DeeAnne McCallin, CDII DxF] 13:42:52

Next slide, please.

[DeeAnne McCallin, CDII DxF] 13:42:55

This is about the Participant Directory, and what the signatories and the participants have indicated as their method of exchange for 3 types of exchange.

[DeeAnne McCallin, CDII DxF] 13:43:06

Shorthand is request for information. Middle one is information delivery, and the last one is for the exchange method, notification of.

[DeeAnne McCallin, CDII DxF] 13:43:16

Ad t events

[DeeAnne McCallin, CDII DxF] 13:43:17

So with that, we've had 672 of the 3,000 had recorded their method. Or so. It's not a little higher as of August 30th even, I think I looked at.

[DeeAnne McCallin, CDII DxF] 13:43:33

We still have a lot of work to do, but we're working on it, and we're leaning on different partners and.

[DeeAnne McCallin, CDII DxF] 13:43:40

Provider groups and organizations to help with the participant. So.

[DeeAnne McCallin, CDII DxF] 13:43:45

If you're not aware of the obligation to complete the Participant Directory, please reach out to us and we'll drop our email in again.

[DeeAnne McCallin, CDII DxF] 13:43:53

There's a critical role for qhios. Where back in June we were seeing that at least 2 thirds of the signatories had been selecting Qios as their method of exchange.

[DeeAnne McCallin, CDII DxF] 13:44:07

So, even though we all know that the rules say that it's any technology or technology agnostic we do see a heavy trend towards Qhos, being the method of exchange for many.

[DeeAnne McCallin, CDII DxF] 13:44:20

I have no idea how we're doing timing right now.

[DeeAnne McCallin, CDII DxF] 13:44:24

So I'll just say, let's move on to the next slide.

[DeeAnne McCallin, CDII DxF] 13:44:28

Grant awards. So the Grant program closed. The last application window for Round 3 was December 20th is when we closed awards, for round 3 were

[DeeAnne McCallin, CDII DxF] 13:44:38

Awarded, and then.

[DeeAnne McCallin, CDII DxF] 13:44:41

Awardees needed to sign a grant program. Acknowledgements.

[DeeAnne McCallin, CDII DxF] 13:44:46

Agreement. So that's where once we saw who was awarded and signed off on their grant.

[DeeAnne McCallin, CDII DxF] 13:44:51

We were able to stratify and show what percent. So several organization types, roughly, one quarter of signatories.

[DeeAnne McCallin, CDII DxF] 13:44:59

Receive support through the data Exchange framework program. 60 of voluntary participants.

[DeeAnne McCallin, CDII DxF] 13:45:07

Receiving grants are community based organizations. So they they did a good job. They actually showed up during such community based organizations showed up in round one and 2.

[DeeAnne McCallin, CDII DxF] 13:45:18

And we'll also drop in a the dxf program.

[DeeAnne McCallin, CDII DxF] 13:45:23

Email address. It is different. But folks should really be leveraging our 3rd party administrator. Pcg, so I'll also drop them when I'm not talking their email address. If you're not aware of Grant awards.

[DeeAnne McCallin, CDII DxF] 13:45:37

And we'll be able to see this.

[DeeAnne McCallin, CDII DxF] 13:45:40

This probably won't change much as we go, because it's the award type.

[DeeAnne McCallin, CDII DxF] 13:45:43

Let's go to the next slide. Please.

[DeeAnne McCallin, CDII DxF] 13:45:46

And these are the funds just first.st So we will absolutely see this moving as the.

[DeeAnne McCallin, CDII DxF] 13:45:53

Impact measurement.

[DeeAnne McCallin, CDII DxF] 13:45:55

Slides advance, so as of June 30, th approximately 67% of qio onboarding guarantees, and 50 of the.

[DeeAnne McCallin, CDII DxF] 13:46:05

Technical assistance grantees had reported of their 1st of 2 milestones. So the program is.

[DeeAnne McCallin, CDII DxF] 13:46:12

Fairly simple, with 2 milestones instead of many. No matter which domain you have 2 milestones.

[DeeAnne McCallin, CDII DxF] 13:46:19

And with each milestone you're eligible to.

[DeeAnne McCallin, CDII DxF] 13:46:24

Earn the 50 of the award amount. June 30, th was progress, report, submission, deadline.

[DeeAnne McCallin, CDII DxF] 13:46:30

Milestones achieved and reported on June 30, th are not in this statistic because it takes a month to go through all of them. There's over 500 grants and.

[DeeAnne McCallin, CDII DxF] 13:46:41

Over 800 signatories in the Grant program. So Pcg, and then Cdi needs to do a lot of work on everything that's submitted before the payments are made which we aim to have those payments made within.

[DeeAnne McCallin, CDII DxF] 13:46:54

By the month after each quarter ends.

[DeeAnne McCallin, CDII DxF] 13:46:57

So this also is already more money, because payments were made in July. A couple of ad hoc ones for issues that we were dealing with. Very few were also paid. In August.

[DeeAnne McCallin, CDII DxF] 13:47:09

And let's see what's next.

[DeeAnne McCallin, CDII DxF] 13:47:12

Sometimes it's the surprise slide.

[DeeAnne McCallin, CDII DxF] 13:47:14

Over to Cindy. Thank you.

[Cindy Bero] 13:47:15

Yeah, I think I'm Nick. Yes, and we're, I think we're running a little long on time. So maybe what I'll do is introduce the relationship we've established with the American Board of Family Medicine encourage you to look at the slides, and you know we can go into them in greater depth, you know. At another time.

[Cindy Bero] 13:47:31

You know, as part of the data change framework. We've tried to stay close to what's going on nationally at Onc and through our connections at Onc. We asked them about impact measurement. How are you? And you know, assessing the impact of Tefc, and they put us in touch with their evaluation unit that put us in touch with the American Board of Family Medicine. Umc has been working with the the Board to

[Cindy Bero] 13:47:56

Insert questions into a survey process that they have in place whenever a family medicine is recertifying with the board, and it is a mandatory survey that they have to fill out. So they get obviously great participation rates. And the questions are really helpful about the frequency of data exchange the value of data exchange and they were gracious enough to share with the.

[Cindy Bero] 13:48:22

Their data set from 2,023, and we're going to continue to collaborate with them and hopefully get their data set in 2,024, and they are sharing with us selected metrics from their national data set, which has about 8,500.

[Cindy Bero] 13:48:36

Respondents and the California data set. So we can not only get information about California, but we can compare it to the national experience.

[Cindy Bero] 13:48:45

So great source of data gives us really good insight into an important role. I think, in healthcare delivery, which is someone in primary care that's trying to gather a lot of information to make important decisions. So take a look at the slides, and we will obviously find time to discuss this more later, or if you have questions in the interim, don't hesitate to reach out.

[Cindy Bero] 13:49:06

And I think you could skip forward to Dr. Lynette Scott slides.

[John Ohanian] 13:49:12

Thank you so much, Cindy. And.

[John Ohanian] 13:49:15

Looking forward to hearing from folks what you guys think about where we are with impact measurements definitely exciting to see the progress that the teams made so.

[John Ohanian] 13:49:25

Thank you all. We're now gonna move on to Dr. Lenette, chief Medical Information Officer at the Department of Healthcare Services.

[John Ohanian] 13:49:33

Welcome, Dr. Scott.

[Linette Scott] 13:49:35

Hello! It's nice to see everyone. It's it's been a while, but I know many of you.

[Linette Scott] 13:49:40

And it's fantastic to see the progress that's being made under the data exchange framework around data sharing. I know when many of us thought about these things more than a decade ago. These, these are numbers that we would hope we would see.

[Linette Scott] 13:49:53

So if we go to the next slide, one of the areas that we know has always been a challenge across the data exchange environment.

[Linette Scott] 13:50:01

Is the issue around consent to share.

[Linette Scott] 13:50:05

In terms of being able to share information about patients with providers, different provider entities.

[Linette Scott] 13:50:13

And in that context that there's certain kinds of data that we need consent.

[Linette Scott] 13:50:18

Some data we can share under hipaa without specific consent.

[Linette Scott] 13:50:22

Other data requires consent.

[Linette Scott] 13:50:24

So in the context. Interestingly enough, Ab, one gave us authorizing statute for cal aim, advancing, innovating, medical.

[Linette Scott] 13:50:34

And also for the Dx.

[Linette Scott] 13:50:36

As part of that we were directed to develop data sharing authorization, guidance.

[Linette Scott] 13:50:41

To help support data sharing, and there was some flexibility included in 81 30.

[Linette Scott] 13:50:49

Around the ability to share data.

[Linette Scott] 13:50:52

That would not require consent.

[Linette Scott] 13:50:55

Despite all of that, there are still many instances, especially as we

[Linette Scott] 13:50:59

Move forward to integrate whole person, care and inclusive services.

[Linette Scott] 13:51:04

That consent to share data is still necessary.

[Linette Scott] 13:51:07

So given that we've been continuing to work on this idea of authorization to share confidential medical information or ask me.

[Linette Scott] 13:51:14

Tools, and what that would look like as we continue to advance forward.

[Linette Scott] 13:51:19

And so we've been working on this in a couple of different spaces. And some of this more conceptual, some of it more practical.

[Linette Scott] 13:51:27

So in the context of the ask me form, we have been working on.

[Linette Scott] 13:51:31

Making improvements with feedback from various stakeholders, and sharing it with various groups.

[Linette Scott] 13:51:37

With the idea being that we would get to a version of the ask Me form that could essentially serve as a universal consent, form.

[Linette Scott] 13:51:45

That would hit the various components that we need to hit.

[Linette Scott] 13:51:49

And then could be used across the State for all of our medical members, and that would include both those that are covered under counting services.

[Linette Scott] 13:51:57

Where we do have some flexibility in terms of consent.

[Linette Scott] 13:52:00

And also those that are not covered under.

[Linette Scott] 13:52:04

Because there are some of our members that do not fall under calum services.

[Linette Scott] 13:52:09

So one piece of work is this idea of the form.

[Linette Scott] 13:52:12

What does that look like? And getting again getting feedback and thinking about that.

[Linette Scott] 13:52:17

But also thinking about it very much in the context of what would it mean to practically implement that in electronic way.

[Linette Scott] 13:52:22

So this idea of having an electronic consent service, the idea that we would be able to record people's preferences that they might have multiple avenues.

[Linette Scott] 13:52:33

From which they could tell us what their preferences are.

[Linette Scott] 13:52:36

Related to data sharing.

[Linette Scott] 13:52:38

And then we could make those preferences available to the community through the Qha.

[Linette Scott] 13:52:43

For example, in order to then know what data can or can't be shared.

[Linette Scott] 13:52:47

And if somebody.

[Linette Scott] 13:52:50

Updates it. In one place. It would be known then to everybody else who is.

[Linette Scott] 13:52:54

Has the potential to be sharing data for that person.

[Linette Scott] 13:52:57

And then obviously the other key part here, key part of the triad, so to speak, on the slide. Care partners.

[Linette Scott] 13:53:05

So really crossing. Not just our health health providers, but also service providers, community based organizations, counties, plans.

[Linette Scott] 13:53:14

And and the need to be able to manage consent across all of these entities.

[Linette Scott] 13:53:18

That are supporting services for our members.

[Linette Scott] 13:53:20

So if we go to the next slide.

[Linette Scott] 13:53:23

And what we've been thinking through.

[Linette Scott] 13:53:25

Is kind of how these pieces fit together. And so, just from a timeline perspective.

[Linette Scott] 13:53:31

We initially started some of this work back in 2022, and had the pilot that we did in 23. Many of you did participate in that.

[Linette Scott] 13:53:41

And we really learned a lot in terms of both.

[Linette Scott] 13:53:45

The the potential.

[Linette Scott] 13:53:48

implement.

[Linette Scott] 13:53:50

Implementability. I don't know the potential that this could actually work.

[Linette Scott] 13:53:55

The this idea of having a shared consent form would be something that people would be responsive to, that they would support and that entities could actually implement.

[Linette Scott] 13:54:04

So given the feedback. And what came out of that pilot? And again, many of you helping to push along and say, yes, this feels like the right thing that we need. So we've been continuing to work on that refining what the ask me, tools would look like and looking again at what are the considerations? For a broader implementation.

[Linette Scott] 13:54:23

So you'll notice there's the statewide expansion that says Tbd, and part of that is because while we've been working on the ask me form. We've been working on the conceptual. How would this work? What would the technical considerations be.

[Linette Scott] 13:54:36

We do not at this time have funding for a technical implementation.

[Linette Scott] 13:54:40

So we are keeping this moving at the same time that.

[Linette Scott] 13:54:45

the resource question is also being explored.

[Linette Scott] 13:54:48

So if we go to the next slide, I believe there's 1 more.

[Linette Scott] 13:54:52

So the the vision, the way that we're thinking about this and again wanted to put this in front of all of you, both in terms of getting feedback. Some of you have heard me and others talk about this before, for some of you this may be new. But again. While we don't have resources right now to move towards implementation, we know that this is a critical component for the work we're doing to create that inclusive.

[Linette Scott] 13:55:16

Those inclusive services for our members.

[Linette Scott] 13:55:19

Ali mentioned earlier.

[Linette Scott] 13:55:21

And certainly all of our initiatives, and in that context are driving. This kind of integration need.

[Linette Scott] 13:55:27

So we're we're.

[Linette Scott] 13:55:28

Trying to figure this out so that when the stars align correctly we can move forward.

[Linette Scott] 13:55:34

So this idea of a hub and spoke model the idea of having, essentially a consent service, a registry, so to speak.

[Linette Scott] 13:55:41

That would store the consent, and then we could have.

[Linette Scott] 13:55:44

Qhios thinking about Qhios in particular, but being able to have avenues that both update when somebody's consent preferences are, but then also accesses that to be able to know what somebody's consent services.

[Linette Scott] 13:56:00

Are both the update and the retrieval.

[Linette Scott] 13:56:02

With the idea of having an E consent service.

[Linette Scott] 13:56:05

Obviously not everywhere, we can use electronics. So we'd have to have a paper version that could be then converted to electronic in the back end.

[Linette Scott] 13:56:13

For appropriate sharing.

[Linette Scott] 13:56:16

But that this could then be used across the various entities.

[Linette Scott] 13:56:18

That need to both work together, to provide services as well as then to share associated.

[Linette Scott] 13:56:26

To do so as well.

[Linette Scott] 13:56:29

So. I think that was it in terms of the slides, and there may be a couple of minutes for some questions or comments now, but.

[Linette Scott] 13:56:36

Definitely. We would love to hear more from you, if not now. In the future.

[Linette Scott] 13:56:41

So I'll stop there. Thank you.

[John Ohanian] 13:56:43

We'll start for Scott. I think it's serendipitous that. We're kind of moving from that to.

[John Ohanian] 13:56:50

You know, kind of the the overall and department of healthcare services. But great to see this work. We're, you know, we're definitely working lock step with.

[John Ohanian] 13:57:00

Not only the Hcs. But other departments.

[John Ohanian] 13:57:03

Because you could. Each time we run into one of these I'll call it a utility that is needed in the space, whether the State creates it, or the space the the California State creates it, and we have it to draw from.

[John Ohanian] 13:57:17

These identifications of key infrastructure is just critical. And we know that there's so many that benefit from it. So appreciate all the work that goes into thinking at this great of a scale. And with that I'd like to now kind of turn our heads towards planning for California's data exchange framework future.

[John Ohanian] 13:57:36

And in invite director boss from the Department of Healthcare Services to join us.

[John Ohanian] 13:57:42

So, director boss, are you there.

[Michelle Baass] 13:57:44

Hi! There! Yes! Can you hear me?

[Michelle Baass] 13:57:47

Great thanks for inviting me today. Just wanted to really share our commitment to the vision of the data exchange framework and really supporting the frameworks. Really, ex improvements and data exchange across the State to echo comments. Really, it's great to see so much progress in this space.

[John Ohanian] 13:57:56

Yes.

[Michelle Baass] 13:58:05

I I will say almost in every meeting that I'm in. The importance of data and data. Exchange is highlighted, is critical to the success of so many of our initiatives.

[Michelle Baass] 13:58:14

The department, along with some of our sister departments at county, have been working to advance many of the data exchange framework priorities, and align with its policies and requirements.

[Michelle Baass] 13:58:25

Really working to ensure that the roadmap is informed and aligned with many of our other initiatives, and we are excited to see so much progress in the areas of exchange, of social service information as we know how important health related social needs are in terms of the health and wellbeing of not only medical members but California's health. A healthy communities as well.

[Michelle Baass] 13:58:47

We know the critical importance of having the data exchange framework continue advancing data, exchange? And is Lynnette just presented on the consent, pilot, we are committed to advancing strategies to further the ease and use of consent throughout the State. And also, as John mentioned, really thinking about what are some of these utilities that will be of service, not only to the department, but broadly across. Our various departments at Kelly.

[Michelle Baass] 13:59:13

We've also been working to identify ways to improve participation in the data exchange framework of mandatory signatories.

[Michelle Baass] 13:59:20

So those who are required to sign the data exchange data sharing agreement. As you may know, Dhcs released in all Plan letter last year requiring our metcal, managed care plans to submit list of the subcontractors and network providers that have signed the Dss. Dsa. Excuse me and share information about the proportion of such providers that are, in compliance with the signing request.

[Michelle Baass] 13:59:47

Our all Plan letter also requires our managed care plans, which are mandatory signatories. In their own right to submit their signed agreements to the Department and maintain a current Dsa.

[Michelle Baass] 13:59:58

We appreciate really the conscientious energy and consistency between the data exchange framework policies and procedures and the requirements under Cms's interoperability rules, including the patient access rule and prior authorization rule which we're really setting the

standards for data exchange and data use across our program. That is really supporting kind of our whole goal of whole person. Care.

[Michelle Baass] 14:00:23

Whole person initiatives really thinking about all the contributors to a person's health and wellbeing.

[Michelle Baass] 14:00:28

Through these efforts we believe that members, and really more broadly, all Californians, will be served by providers that are armed with more available, accurate and timely data that improves health and wellbeing, improves, outcomes, reduces unnecessary care, and really again supports a truly whole person. Approach to care, delivery and wellbeing. We are excited to continue to work with all of you, to advance this vision. For the.

[Michelle Baass] 14:00:52

Data exchange framework, and really, for the benefit of all of our fellow. So thank you for inviting me today. And it's been great to to listen into the conversation.

[John Ohanian] 14:01:01

Thank you so much for joining us.

[John Ohanian] 14:01:04

Really great. Thank you for being here.

[John Ohanian] 14:01:07

As as Dr. Boss mentioned the data exchange framework is in in its evolution. As I mentioned earlier in the meeting. We've been spending this summer.

[John Ohanian] 14:01:19

And actually, I'm really looking forward to the committee members participating in the workshop later on. After this meeting to dig into the roadmap and help us inform it. So.

[John Ohanian] 14:01:30

Great partners, and we'll be looking to bring other partners to our meetings in alignment with how we're rolling out the roadmap so trying to keep things moving along here, I'm gonna jump in and give you a couple of highlights.

[John Ohanian] 14:01:41

Of where we are with our roadmap.

[John Ohanian] 14:01:45

So with exchange under the data exchange framework underway as of January 31, st 2,024 we are looking ahead to identify critical dxf. Priorities for the coming year, and.

[John Ohanian] 14:01:58

And beyond that. And as a result, we're developing this roadmap to identify and communicate a set of Dxf implementation priorities and propose actionable steps and milestones to be pursued by the state.

[John Ohanian] 14:02:11

And relevant stakeholders over the course of 2025 to 27.

[John Ohanian] 14:02:17

6 priority areas will be addressed in the roadmap. That's where we're at right now. Priority areas were identified in partnership with many of you with other stakeholders, and ensuring alignment with other Kelly Js priorities, including.

[John Ohanian] 14:02:33

Next slide, please.

[John Ohanian] 14:02:35

So as this one, as this slide presents the goals of each of the 6 priority areas.

[John Ohanian] 14:02:41

I'll just run through them real quickly.

[John Ohanian] 14:02:44

For event notifications. We're going to establish a common statewide mechanism.

[John Ohanian] 14:02:49

To communicate significant events that impact on that impact in individuals. Health.

[John Ohanian] 14:02:56

To all requesting participants.

[John Ohanian] 14:02:58

A big, broad goal. There.

[John Ohanian] 14:03:01

Number, 2 social services, data.

[John Ohanian] 14:03:03

We are aiming to enable more widespread social exchange across California to support whole person, care and connect individuals to the programs and services they need.

[John Ohanian] 14:03:14

For consent management. We are aiming to implement coordinated consent management and identity management processes.

[John Ohanian] 14:03:21

And services needed to exchange protected health and social service information. Hssi, for those.

[John Ohanian] 14:03:30

For public health data. We're aiming to accelerate the adoption and use of interoperable data systems for public health activities.

[John Ohanian] 14:03:39

For impact measurement. We're aiming to measure the long term impact of data exchange framework implementation on data exchange processes.

[John Ohanian] 14:03:47

Healthcare service utilization and health outcomes.

[John Ohanian] 14:03:51

And then finally for the Dxf. Signatory campaign strategy.

[John Ohanian] 14:03:55

We're aiming to enhance Cdis data framework. Dsa, which is our data sharing agreement signatory.

[John Ohanian] 14:04:03

Monitoring and strengthen pathways.

[John Ohanian] 14:04:06

And processes to engage.

[John Ohanian] 14:04:07

With mandatory and voluntary signers. We wanna make it easy. We wanna make it.

[John Ohanian] 14:04:13

Understandable, and we want to engage with as many folks as possible to get folks to sign on and comply with the dxf.

[John Ohanian] 14:04:20

So if we go to the next slide, we go to some.

[John Ohanian] 14:04:24

Expected outputs.

[John Ohanian] 14:04:27

And the roadmap will include both topic and cross cutting recommendations to support implementation of identified Dxf priorities spanning across the following, you issue areas.

[John Ohanian] 14:04:41

Resourcing regulatory requirements and guidance.

[John Ohanian] 14:04:45

Dsa. Policy and procedure Requirements.

[John Ohanian] 14:04:48

Q hio program updates.

[John Ohanian] 14:04:50

Stakeholder engagement.

[John Ohanian] 14:04:53

And technical guidance.

[John Ohanian] 14:04:57

And the next slide.

[John Ohanian] 14:04:59

Under stakeholder engagement approach. We are going to be engaging the development of Dxf. Roadmap, including our advisory committee. Here our Cal. Our Kelly, Js state departments that we get together quarterly as well as engaging with subject matter. Experts.

[John Ohanian] 14:05:15

Not only all of you, but the folks that you might share with us, that might give a good lens and information to inform our process here. So thank you for that.

[John Ohanian] 14:05:25

And then slide 44.

[John Ohanian] 14:05:28

So this is our working roadmap work plan and timeline. We're a plan is to finalize the roadmap by the end of the year with implementation beginning and early, 25.

[John Ohanian] 14:05:39

We will plan to provide an update on the roadmap at the November 7th lac meetings. Mark your calendars. Make sure you're there.

[John Ohanian] 14:05:47

And so that's gonna be. And then we're gonna be hosting it for public comment to follow for folks.

[John Ohanian] 14:05:52

And then again to publish by the end of December.

[John Ohanian] 14:05:56

We have a unique opportunity.

[John Ohanian] 14:05:58

Planning for our dxf. Summit, which is, save the date will come out. We're looking in the time of March, so that'll give us a good amount of time to hit the road as well as convene folks around the implementation of the roadmap. Very excited to have that happen.

[John Ohanian] 14:06:12

As a reminder to our our members. For the discussion immediately following this public meeting is, we're gonna be delving into the roadmaps priority areas in further detail, and encourage all of you to attend.

[John Ohanian] 14:06:25

And with that I'd like to turn. Well, let me pause for a second before public comment, because I did see a few hands.

[John Ohanian] 14:06:31

We'll take a few any questions or comments from.

[John Ohanian] 14:06:36

Our committee, and then we're gonna open up for public comment.

[John Ohanian] 14:06:47

Okay, and apologies that you're having to listen to a congested John. But I just have it.

[John Ohanian] 14:06:51

Troy.

[Troy Kaji] 14:06:55

I posted my comment, which was really to the previous consent, management slides.

[Troy Kaji] 14:07:02

Just to.

[Troy Kaji] 14:07:04

Whether we are following.

[Troy Kaji] 14:07:07

Any national standard, or aligning with consent management, so that it could be replicated easily.

[John Ohanian] 14:07:17

Hey? Thanks for that. Someone from the group wanna jump in on that.

[John Ohanian] 14:07:21

Vanette. I see you there.

[Linette Scott] 14:07:23

I I also put some. I put a couple of things in the chat.

[Linette Scott] 14:07:27

Just tracking the questions there so definitely looking at what's happening nationally.

[Linette Scott] 14:07:32

In terms of what we can take advantage of here within California.

[Linette Scott] 14:07:36

And also just flag that in the context of of Dhcs as a Medicaid program.

[Linette Scott] 14:07:42

We will be working closely with Cms around.

[Linette Scott] 14:07:45

Federal funding as we do, move forward.

[Linette Scott] 14:07:48

When we do start moving forward. And so key requirements related to that are things around.

[Linette Scott] 14:07:54

Reuse, making sure that we're not doing sure we're new using national standards.

[Linette Scott] 14:07:59

So all of those things are absolutely part of the framework and the environment that we work in. So we'll be watching that closely. And and you know, obviously it's great when the National standards get set before we need them. But if they don't get there in time we'll keep going, and then, just as need be. So you know, we're we're all on this journey together. I also added a link to a landing page on our Dhs website that has.

[Linette Scott] 14:08:23

Links to the various information around data, sharing our data, sharing authorization, guidance and such.

[Linette Scott] 14:08:29

And more information about the ask me, pilot. So if folks want more information that's available in the chat as well.

[John Ohanian] 14:08:34

Thank you so much. We're gonna go to mark.

[John Ohanian] 14:08:42

Will you work?

[Mark Savage] 14:08:43

Thanks. I'm I'm gonna go to cut to the chase on my comment in the chat which is.

[Mark Savage] 14:08:47

I think we should be on Slide 23 on the timeline. We should be thinking about.

[Mark Savage] 14:08:52

Outcomes measurement from now, not waiting until 2026. We need to get this baseline measurements. Now.

[Mark Savage] 14:08:58

To know about improvement, to know how things are happening. They may be crude.

[Mark Savage] 14:09:05

We saw that certainly, with the national level.

[Mark Savage] 14:09:08

But not to wait for 2 years.

[Mark Savage] 14:09:12

Thanks.

[John Ohanian] 14:09:12

Completely, agree.

[John Ohanian] 14:09:16

Any other comments.

[John Ohanian] 14:09:21

Excellent. Okay, we're gonna go to public comment.

[DeeAnne McCallin, CDII DxF] 14:09:26

Thank you. And minat events. Are you there individuals.

[DeeAnne McCallin, CDII DxF] 14:09:30

In the public audience who have a comment in the Q&A. Or otherwise raise your hand using the zoom teleconferencing options that were. Manet will help us know who that is.

[DeeAnne McCallin, CDII DxF] 14:09:42

Commenters will be called in the order in which your hand was raised.

[DeeAnne McCallin, CDII DxF] 14:09:46

Take your name and organization, affiliation.

[DeeAnne McCallin, CDII DxF] 14:09:48

And please keep comments respectful and breathe.

[Alice K - Events] 14:09:54

Thank you, Dan. We currently don't have any hands raised at this time as a member to members of the public.

[Alice K - Events] 14:10:02

To raise your hand. If you joined via zoom.

[Alice K - Events] 14:10:08

Interface. There should be a raise hand button at the bottom of your screen, and if you dialed in via phone only, you can press Star 9 on your phone to raise your hand.

[Alice K - Events] 14:10:21

There are still.

[Alice K - Events] 14:10:22

No hands raised at this time.

[John Ohanian] 14:10:27

Okay.

[John Ohanian] 14:10:29

Well, then, I am gonna jump in because I see that we have 5 min left.

[John Ohanian] 14:10:33

And I hope that I can get us out here maybe a minute early, so everyone can switch over to the next meeting.

[John Ohanian] 14:10:39

So let's do a quick, just quick summary next steps and closing remarks.

[John Ohanian] 14:10:46

So we are going following this meeting, we're gonna consider all of your helpful input as usual. Please stay in touch.

[John Ohanian] 14:10:54

And we are gonna you know, to inform in particular, the impact measurement really appreciate Mark's comment.

[John Ohanian] 14:11:01

We, the sooner we start, the sooner you know. You know I'm I'm big on. Yes, we need to have a plan, and we also need to go so totally appreciate it, and and support the urgency.

[John Ohanian] 14:11:14

Of getting started as well as the metrics we spoke about.

[John Ohanian] 14:11:18

And really great news in the Qhio world, and I and I appreciate our 9 Qha's.

[John Ohanian] 14:11:26

And the work that they're doing.

[John Ohanian] 14:11:27

And the progress that they're making and the difficulty of the task. I'm I'm definitely sensitive to the fact that this work is disruptive.

[John Ohanian] 14:11:38

And everyone's just been working really great as a team, and we really appreciate all of your support in that. So please stay in touch with us.

[John Ohanian] 14:11:46

For our committee members. Don't forgetting. Go to it. I don't wanna miss. Have you missed that? For those others you can find more information on our Dxf website as usual, stay in touch with us.

[John Ohanian] 14:11:59

And our lastly, our upcoming meetings. Sorry for our slide for all over the place, but we're gonna get out of here. Lastly, our public meetings for the dates are here. You have November 7, th 1230 to 3 for our next. I see meeting. With that we'll adjourn. Thank you again for your participation, and take care.

[DeeAnne McCallin, CDII DxF] 14:12:19

Thank you. Everyone. Great meeting.

[Mark Savage] 14:12:21

Thank you.